County of DuPage

Link to Employee Access Portal

Instruction Manual
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Introduction

Welcome to LEAP - a convenient way for employees to access their information through an online portal. This portal, referred to as LEAP, (Link to Employee Access Portal), allows Employees to view their personal information quickly and print information on-demand.

LEAP will also allow employees to request or initiate changes to their current information on file (i.e. change a direct deposit, change a federal or state withholding, and update emergency contact information).

Changes that impact an employee's current benefits, will also require employees to contact the Human Resources office to provide and complete documentation to make the desired changes to their benefits in addition to changes made to LEAP.

How to Access the LEAP Site

Click on the below link to access the LEAP:
https://dupageco.okta.com or go to the homepage of the Human Resources Department on the County’s website.
The most current version of the following web browsers must be used when accessing LEAP:
  • Internet Explorer
  • Firefox
  • Safari
  • Chrome

Prior to logging into LEAP, your browser must have the pop-up blocker disabled.

If you are unable to login into LEAP, please contact the IT help desk line at 630-407-5000.

Login

Logging in is different for users with a network login and those without. If you normally login to a computer with a network login, follow the first instructions. Otherwise, follow the second.
Employees with a network login:
Employees who have an assigned network user ID and password will use this user ID and password to access LEAP.

*Example for users with a network login:*
User ID: Your Network ID
Password: Your Network Password

Employees without a network login:
Employees who do not have an assigned network user ID and password are set up as follows:
User ID: Department Code employee initials (3 digits) *
Password: ‘Dpc’ + employeeId + ‘!’
(do not include leading zeros in the employee ID number)

*Example for users without a network login:*
User ID: HSMRD
Password: Dpc12345678!

*NOTE: See a complete listing of Department codes below. If you do not see your department in the list, contact your IT support within your office to obtain your employee login and password.*

<table>
<thead>
<tr>
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<tbody>
<tr>
<td>Animal Control</td>
<td>AC</td>
<td>Coroner</td>
<td>CR</td>
<td>Finance and Procurement</td>
<td>FN</td>
</tr>
<tr>
<td>Auditor</td>
<td>AU</td>
<td>County Board</td>
<td>CB</td>
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</tr>
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<td>Building and Zoning</td>
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<td>County Clerk</td>
<td>DC</td>
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</tr>
<tr>
<td>Family Center</td>
<td>FC</td>
<td>Homeland Security</td>
<td>EM</td>
<td>Public Works</td>
<td>PW</td>
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<tr>
<td>Psychological Services</td>
<td>PS</td>
<td>ETSB</td>
<td>ET</td>
<td>Recorder of Deeds</td>
<td>RD</td>
</tr>
<tr>
<td>DuPage Care Center</td>
<td>CV</td>
<td>Facilities Management</td>
<td>FM</td>
<td>Security</td>
<td>SC</td>
</tr>
</tbody>
</table>
Returning to the LEAP Home Page

Once done with a section, click on the ‘Home’ icon located at the upper right-hand corner of the page to return to the LEAP home page.

Personal Information Section

Within the Personal Information Section, there are the following selections:

- Personal Profile
- Job Profile
- Leave Balances
- Emergency Contacts
- Work phone

To access, click on the ‘Personal Information’ section at the top of the page and a list of options will appear. Move the cursor over the section desired and click on the section to open.
The Personal Profile, Job Profile and Leave Balances are view-only. Changes may be made through LEAP to the Emergency Contacts and Contact Phone sections.

NOTE: Employees who make changes through LEAP are responsible for verifying that the requested change(s) has been made in the system.

Leave Balances

Employees who have their paid time off tracked through Payroll may view their leave balances through LEAP. This includes – Personal Days, Sick Days and Vacation Days.

Employees may click on the leave balance and select the paid time off section they wish to view.

There is an option to print this information out. The print button is located at the upper right-hand of the page.
Change Personal Contact Information

Employees may make changes to their emergency contacts and their personal contact information on file. Employees are encouraged to maintain updated information in case of an event in which the employee or emergency contact needs to be reached.

Click on the desired section, employees may add or change information to these sections.

Once desired changes have been made, click onto the ‘Update’ box to submit the change.

The new information should be reflected under the respective section.

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Pay Section

In this section, Employees may view and print copies of prior Pay checks and Tax Documents, view their year to date earnings, view and update State and Federal Tax Withholding.

To access, click on the 'Pay' section and a list of options will appear. Move the cursor over the section you would like to view and click on the section to open.
Pay Checks
This section allows you to opt-in or out of web delivery of your paychecks, W-2 forms and 1095-C forms.

Payroll related Links [Click to open in a new window]
Accessing Pay Checks

Within the ‘Pay’ section, click on the ‘Pay Checks / Tax Docs’ option and you will be redirected to the LEAP Document Self-Service section. The below screen should appear.

If you receive a pay stub: If your check is automatically deposited and you receive a paper pay stub, by electing to opt-in for LEAP/Web Delivery, you are selecting an environmental friendly option as this will reduce the amount of paper required to be used. When you opt-in, you will no longer receive a paper pay stub.

If you receive a pay check: If you receive a paycheck, you will continue to receive the check whether you are opted-in or opted-out of LEAP/Web Delivery.

How to Opt-In: To opt-in for LEAP/Web Delivery, click on ‘Paychecks’ under ‘My Delivery Settings’ or on ‘My Paychecks’ under ‘View My Documents’. Then, click Yes for Web Delivery and then Submit.

Email Notifications for Paychecks

If you have a County mailbox, it will be displayed in the Primary Email Address box. If you do not have a County mailbox, your personal email address could be provided for the Primary Email Address. If the Personal Email Address is incorrect, contact the IT Help Desk at 630-407-6992.

If you wish to have notifications sent to a second email address, enter it into the Secondary Email Address box. You can change the secondary email address at any time.
You will get an email to the address(es) that are entered when (1) you opt-in or optout of LEAP Web Delivery for Paychecks, (2) you are opted-in and a new paycheck is available in LEAP Document Self-Service. Emails will be sent from payroll2@dupageco.org.

Once you are opted-in for LEAP/Web Delivery, a green check will appear under My Delivery Settings. You can then click on My Paychecks and view/print your paychecks. Paychecks are displayed with the newest one first and are filtered by year. Click on the magnifying glass for the check you want to view. The check will open in a new window.

**NOTE: Popup blockers must be turned off to view a check.**

To print a tax document, refer to the ‘Printing Pay Checks and Tax Documents’ section on page 13.

**Accessing Tax Documents (W-2, 1095-C)**

You will be able to access your tax documents regardless of your opt-in / authorization status. **When electing to opt-in, it is an environmentally friendly option as it reduces the amount of paper needed annually.**

**NOTE: You will need to complete these steps for both W-2 and 1095-C.**

**Step 1:** Click on Authorization Required under the appropriate document and then on Print Test.
After clicking 'Print Test', a popup will appear. Click on the link labelled ‘Tax Document in PDF Format' and the sample document will open in a separate window.

**Step 2:** Print the document and, if it prints successfully, return to the LEAP window and click ‘Yes’.
Step 3: After clicking ‘Yes’, the window will refresh. Read the Authorization statement and click the ‘I Agree’ button to proceed.

Step 4: Finally, verify that ‘Yes’ is selected for Web Delivery and click ‘Submit’.

Email Notifications for Tax Documents (W-2, 1095-C)

If you have a County mailbox, it will be displayed in the Primary Email Address box. If you do not have a County mailbox, your personal email address could be provided for the Primary Email Address. If the Personal Email Address is incorrect, contact the IT Help Desk at 630-407-6992.

If you wish to have notifications sent to a second email address, enter it into the Secondary Email Address box. You can change the secondary email address at any time.

You will get an email to the address(es) that are entered when (1) you opt-in or optout of LEAP Web Delivery for the tax document you changed, (2) you are opted-in for a specific tax document and a new one is available in LEAP Document Self-Service. Emails will be sent from payroll2@dupageco.org.
After completing the steps above, a green arrow will show by the document(s) for which you completed the steps.

Once tax documents are made available, you will be able to access them by clicking the links under ‘View My Documents’.

To print a tax document, refer to the ‘Printing Pay Checks and Tax Documents’ section below.

**Printing Pay Checks and Tax Documents**

The print function is different based on the browser used. The samples below show the methods for printing in the various browsers. These instructions apply to both Pay Checks and Tax Documents.

**Internet Explorer**
Firefox

Click the print icon above the image. The right-click option does not work.

Chrome

Click the print icon or follow the instructions on the right side of the page.
Edge

Edge will not allow printing of PDFs directly from the browser. Save the PDF to the computer; open and print using Adobe Reader.

**WARNING:** Do not use Edge on a public terminal because you are saving documents to the computer.

**Access Year to Date Payroll History**

Click on the Year to Date Payroll History section. Enter the year you wish to view and click ‘continue’ to view. Note: This data will only provide you with information from 2015 to the current year.

**Tax Withholding**

Make the changes desired (Marital status, claim dependents and/or additional dollar amount withheld each paycheck). Once completed, select the ‘Continue’ button located at the bottom right-hand corner of the page. A dialog box should appear, select 'Update' to confirm. If desired, you may select the link in lower right-hand corner ‘W-4 Instructions’ where pages 2-4 has instructions and a worksheet to assist with determining your deductions.
When selecting Continue and Update it is equivalent to signing the form.

**Benefits Information Section**

Employees may view the benefits they are currently enrolled in and how much they have contributed to date through payroll to a Flexible Spending account.

To access, click onto the ‘Benefits’ section and two options will appear, ‘Current Benefits’ and ‘Spending Accounts’. Click on the desired section.
These pages are **view only** and no changes can be made to this information. Contact the Human Resources office with any questions regarding the benefit information provided on LEAP.

Links to several of the current benefits providers are available on the Benefit’s Information home page. Employees can click on the link and a new tab will open to the vendor’s page. To exit the vendor page, click on the ‘X’ and that vendor page will close and return you back to LEAP.

**Address Changes Section**

Employees may enter personal address through LEAP. This submittal updates the HR/Payroll system.

*NOTE: Employees who make changes through LEAP are responsible to verify that the requested change has been made in the system.*

To access, click on the ‘Personal Changes’ section and a list of options will appear on the left-hand side of the screen. From this, select and click on the appropriate option.
For example, if an Employee’s primary residence has changed, they would select ‘Address Change’. Once this section is selected, the below screen will appear:

Make the changes to Home and Supplemental as needed. Once the changes are made, click the ‘Update’ button to submit your change of address request.

**Address Change Emails**

When making address changes, an email is sent to HR with the updated information. **This email must be sent to notify Human Resources Payroll division of the requested change.**

**NOTE:** If you receive either of the following messages please contact HR to notify them of the changes made in LEAP. These messages indicate you do not have an email tool installed on the PC you are using.

**NOTE:** If you are asked to switch applications or allow access to the email tool installed on the PC you are using, please click ‘Allow’ or ‘Yes’ so the email tool can open a message to be sent to HR.

Popup in Internet Explorer:
In all browsers, an email box will open with the employee information. Click Send.

Log Out of LEAP

To end your session from LEAP, click on the ‘Log Out’ bar located on the right-hand side of the screen.

A screen will appear, to complete the log out, **click on the red icon**.

This will end your current session and will return you back to the initial log in screen. Your session in LEAP has now ended. **ONCE LOGGED OFF, CLOSE ALL BROWSER WINDOWS.**